

Coronavirus (Covid 19) guidance

Updated 9 August 2021

Throughout the pandemic, our priority has been keeping those we support, our colleagues, families, and visitors safe. We have done this through following Government guidance, and we continue to do this with the easing of lockdown restrictions.

Visiting arrangements:

In England, Scotland and Wales all limits on restrictions with regards to meeting people have been removed and therefore in line with this the same applies to all those living in both residential care homes and supported living.

In order to minimise risk, we are asking visitors to continue to follow the infection control measures in place which could include:

- Handwashing/sanitising on arrival, regularly during your visit, and before you leave
- Being asked to take a Lateral Flow Test (LFT)
- Being asked to wear PPE
- Having your temperature taken on arrival
- Supplying information about recent travel history and whether you have had any symptoms or exposure to anybody with symptoms – if so, you may not be able to visit and should seek further advice.
- You should also try to come prepared with tissues, to [catch, bin and kill](#) any germs from sneezes/coughs during your visit.

Please note: if there is a classified outbreak, we may have to temporarily review arrangements in line with Health protection advice, but you will be made aware of this by the relevant manager.

If you would like to know more about the current visiting arrangements, please contact the service/manager.

Delivering high quality care is something that we believe people deserve and is very important to us. We believe to achieve this we must invest and investigate new ways of using technology to improve care delivery and the employee journey, making a career in care a profession to be proud of.

We work with commissioners and are appointment by many local authorities to deliver Day care services, along with NHS contracts that we have in place also.